

Business Continuity Case Study

A global alternative investment company needed a disaster recovery strategy and business continuity plan for their rapidly growing business.

The Problem

A global alternative investment firm needed a comprehensive tested business continuity plan to protect their operations and demonstrate that they were prepared to address a disaster.

The Solution

eContinuity worked with the company to develop, implement and test a comprehensive business continuity plan for all of the company's global locations providing for full technology recovery as well as business resumption for front, middle and back office personnel. The plan met business recovery time objectives providing management with tangible proof that they were prepared to address an unforeseen disaster. The plan along with documented test results provided evidence that the company met SOX, FINRA and other regulatory requirements regarding business continuity.

Described below is an overview of some of the milestones completed for the business and technical teams.

Business Teams

- Conducted business impact analysis to determine loss impacts over time and business recovery priorities, and time frames.
- Determined business and application recovery requirements.
- Identified and evaluated business resumption alternate site requirements, options and costs.
- Worked with senior management on selection of a cost justifiable business recovery strategy.
- Created written recovery plans for all business teams.
- Created test scope, test scripts and conducted pre test planning meetings.
- Scheduled and coordinated business testing, coordinating support, communications as well as recording and resolving testing issues and managing recovery schedule and resources.
- Published detailed test results measuring against test scope, objectives and overall business recovery requirements.
- Updated written plans and received sign off on plans from business owners.

Technical Teams

- Identified technical recovery requirements, recovery time objectives (RTO) and recovery points objectives (RPO) required to minimize a disaster's business impact and support required business recovery time frames.
- Managed technical team infrastructure implementation and data replication strategies.
- Worked with technical teams on full written technical plan with recovery procedures.
- Coordinated technical teams during testing in meeting expected recovery time line.
- Executed technical recovery exercise to verify environment as a prerequisite to the full business continuity exercise.

The end result of the project was that the firm now had a tested business continuity and disaster recovery plan for all of their global locations. This provided them with operational resilience and also demonstrated to current and prospective investors their substantial proven business continuity capabilities which could be a contributing factor in winning new business.

For more info on our business continuity and disaster recovery services please email or call us.